

Ned Ryerson

9988 University Drive • Kearney, NE 68845 • (308) 765-4321 • ryersonn@unk.edu

Education

University of Nebraska at Kearney
Bachelor of Science, May 2004
Computer Science
GPA: 3.70

Computer Proficiency

Machines: IBM PC compatibles, Rockwell ACD, Macintosh

Languages: VBA, BASIC, Turbo Pascal, DB/c, Turbo C, COBOL

Programs: MS Access, MS Word, MS Excel, MS Outlook, Crystal Reports, MS Internet Explorer, Netscape Navigator, Support Magic, Norton Utilities

Operating Systems: MS Vista, MS XP, MS Windows1, SCO UNIX, MS DOS

Hardware: Experienced with installation of mother boards, SIMM chips, internal/external modems, NICs, SCSI and IDE hard disks, SCSI floppy drives, SCSI I/O ports, and various printer configurations.

Professional Experience

Systems Developer, Med Resorts International, Wahoo, NE 2007 – Present

- Coordinated migration of extensive filePro database to MS Access utilizing tables, queries, forms, reports, macros, modules, and VBA
- Troubleshoot and maintain existing MS Access database for Telemarketing Department
- Diagnose problems related to UNIX, filePro, PC, and MS Windows for in-house staff

Support Engineer, Lasergate Systems, Sydney, NE 2004 – 2007

- Debugged minor program viruses using various diagnostic techniques
- Modified existing programs with enhancements and implemented program fixes
- Designed, created, and implemented program designs to improve office efficiency
- Performed remote upgrades of ProtoBase and Select-a-Seat
- Resolved problems from the Technical Support Help-Line, providing excellent customer service

Community Outreach

YMCA Big Brother Program, 2007 – Present

- Serve as a mentor for underprivileged youth